

# TERMS AND CONDITIONS OF AUTOPAY POLICY AT THE SANCTUARY YOGA ROOM



1. The provisions of this terms and conditions clause shall only apply to Members that subscribe to autopay ("Subscription") at either the Basic or Premium "Sage" level.

2. Any Member, who is purchasing classes by Subscription, will forfeit their membership if they fall behind in payment for more than 30 days and will be required to reconcile any unpaid for classes upon return.

3. A Member, who is purchasing the AutoPay Subscription contract will not be allowed to freeze their membership.

4. Subscription fees must be paid in accordance with the Terms and Conditions irrespective of whether or not the Member uses the Studio's facilities.

5. Members shall be given no less than 10 working days' written notice of any increase in their Subscription (unless otherwise agreed in their contract)

6. If a Member does not pay their Subscription for the Minimum Subscription Period (or cancels their Subscription during the Minimum Subscription Period) then the Company is entitled to charge the Member for any outstanding Subscriptions in respect of the Minimum Subscription Period.

7. Members agree and acknowledge that by signing up for the Premium Sage membership, they are being given preferential rates by the Company and therefore it is fair and reasonable that the Company charges them for any payments as described and referred to in 6 above.

8. It is the sole responsibility of the Member to cancel their monthly autopay with their bank on termination of their Subscription. The Company cannot be held liable for any payments processed due to the failure of a Member to cancel their autopay.

9. Members who do not wish to accept a change proposed by the Company to the Terms and Conditions or to pay an increase in any Subscription fees may cancel their Subscription by giving written notice to the Studio. The notice must be given before or within 28 days after the change to the Terms and Conditions or increase in subscription fees takes effect and must expire at the end of the relevant calendar month. The Member giving notice must continue to pay subscriptions at the rate current immediately prior to any proposed increase until the end of such notice period.

As always, please let us know if you have questions or concerns. We are grateful for you!